

# ARKLE REMOVALS

## Storage - Frequently Asked Questions

Can I store everything?

We can arrange special facilities to handle any items that cannot be stored in containers. Carpets, ladders, motorcycles, cars and caravans all receive individual attention and care. Obviously, no plants, food or animals should be sent for storage. We cannot store precious items such as jewellery, deeds or money for you; nor can we store hazardous goods like paint, aerosols or gas bottles. If you are in any doubt, our expert staff will be able to advise you on items which are unsuitable for storage.

Do I need to prepare anything for storage?

Everything that goes into storage needs to be clean and dry, so you should start to prepare any outdoor or garden items for storage well in advance of removal day. If you are placing your refrigerator or freezer into storage, you should defrost them about one week beforehand. Make sure your washing machine or spin dryer is clean and dry. Some electrical appliances require preparation before being moved so you should seek expert advice in plenty of time.

What if I need access to my belongings?

Talk to our pre-move surveyors about any items you may wish to retrieve from storage before others. We can then make sure that those belongings are accessible when you need them.

Do I need insurance?

You should arrange comprehensive insurance for all your belongings during removal and storage. Our removal staff pride themselves on taking exceptional care of your belongings. However, for your peace of mind, we can offer full transit and storage insurance for your protection.

How do I know everything is safe?

We want you to feel completely reassured that your belongings are in safe hands. If you have any other questions, please do call or email us. We will be delighted to answer them.